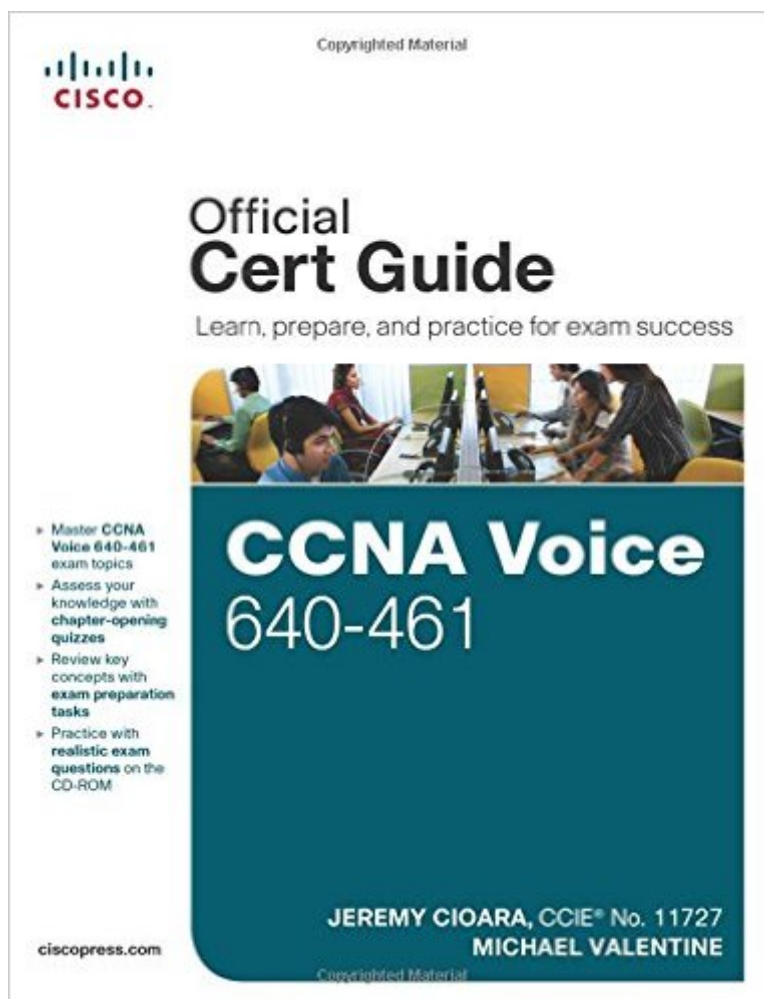


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# CCNA Voice 640-461 Official Cert Guide



## Synopsis

Trust the best selling Official Cert Guide series from Cisco Press to help you learn, prepare, and practice for exam success. They are built with the objective of providing assessment, review, and practice to help ensure you are fully prepared for your certification exam. • CCNA Voice 640-461 Official Cert Guide presents you with an organized test preparation routine through the use of proven series elements and techniques. • "Do I Know This Already?" quizzes open each chapter and enable you to decide how much time you need to spend on each section. Exam topic lists make referencing easy. Chapter-ending Exam Preparation Tasks help you drill on key concepts you must know thoroughly. Master Cisco CCNA Voice 640-461 exam topics Assess your knowledge with chapter-opening quizzes Review key concepts with exam preparation tasks Practice with 200+ realistic exam questions on the CD-ROM CCNA Voice 640-461 Official Cert Guide focuses specifically on the objectives for the CCNA Voice ICOMM exam. Senior voice consultants and trainers Jeremy Cioara and Michael Valentine share preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. Material is presented in a concise manner, focusing on increasing your understanding and retention of exam topics. • The companion CD-ROM contains a powerful Pearson IT Certification Practice Test engine that enables you to focus on individual topic areas or take a complete, timed exam. The assessment engine also tracks your performance and provides feedback on a module-by-module basis, laying out a complete assessment of your knowledge to help you focus your study where it is needed most. • Well-regarded for its level of detail, assessment features, comprehensive design scenarios, and challenging review questions and exercises, this official study guide helps you master the concepts and techniques that will enable you to succeed on the exam the first time. • The official study guide helps you master all the topics on the CCNA Voice exam, including: Voice and data convergence IP phone connections to the LAN infrastructure Cisco Unified Communications Manager Express CUCM Express IP phone configuration and voice productivity features Gateways and trunks Cisco Unity Express Smart Business Communications System UC500 series for voice CCNA Voice 640-461 Official Cert Guide is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit [www.cisco.com/go/authorizedtraining](http://www.cisco.com/go/authorizedtraining). • The print edition of the CCNA Voice 640-461 Official Cert Guide contains two free, complete practice exam. • Pearson IT Certification Practice Test minimum system requirements: Windows XP (SP3), Windows Vista

(SP2), or Windows 7; Microsoft .NET Framework 4.0 Client; Microsoft SQL Server Compact 4.0; Pentium class 1GHz processor (or equivalent); 512 MB RAM; 650 MB disc space plus 50 MB for each downloaded practice exam. Also available from Cisco Press for Cisco CCNA Voice study is the CCNA Voice 640-461 Official Cert Guide Premium Edition eBook and Practice Test. This digital-only certification preparation product combines an eBook with enhanced Pearson IT Certification Practice Test. This integrated learning package:

- Allows you to focus on individual topic areas or take complete, timed exams
- Includes direct links from each question to detailed tutorials to help you understand the concepts behind the questions
- Provides unique sets of exam-realistic practice questions
- Tracks your performance and provides feedback on a module-by-module basis, laying out a complete assessment of your knowledge to help you focus your study where it is needed most

## Book Information

Series: Official Cert Guide

Hardcover: 528 pages

Publisher: Cisco Press; 1 edition (September 19, 2011)

Language: English

ISBN-10: 1587204177

ISBN-13: 978-1587204173

Product Dimensions: 7.6 x 1.4 x 9.2 inches

Shipping Weight: 2.3 pounds (View shipping rates and policies)

Average Customer Review: 4.1 out of 5 stars. See all reviews (83 customer reviews)

Best Sellers Rank: #252,319 in Books (See Top 100 in Books) #66 in Books > Computers & Technology > Certification > Cisco #3430 in Books > Textbooks > Computer Science #65748 in Books > Reference

## Customer Reviews

I have CCNP certifications on Routing & Switching and Security, I have over 5 years of experience working as a network administrator, so I decided to start with VoIP towards the CCNP certification. I really didn't have any experience with voice except switch and QoS configuration. I decided to post my review just after I present the exam, fortunately for me, I was able to successfully pass the exam. What I can say about it, is that this is not an easy exam, VoIP is a whole new world even if you have networking experience, so you need to be really prepared for this exam. About the book, this was my first source of preparation since it is the guide for the exam. I think is a challenge to

write a text book for this exam, since the applications used in Cisco Unified are really huge, they have a lot of options, a lot of sections and the troubleshooting could be really complicated, I think this book was not totally successful on this task, and this is why in my opinion:- lack of explanation: for people, like me, that are new on VoIP, telephony concepts like: DID, ANI, FXO, E&M and others, I think they deserve some explanation before they are referred in the book. The authors could've done a better work with these and add a few more pages for basic telephony topics.- Confusing explanations: I think the first chapters about Cisco Unified, CUCME and basic topics are very well written and the authors did a great job there, but when they start talking about CUCM, CUC and CUPS it was very confusing for me to understand what they were talking about or what was the goal of a specific section in any of this applications. I think this section really need configuration examples, more diagrams and a more clear segmentation.

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